

# Start Max

## Subscription

Monthly price of the subscription	CHF 41.95
Activation fees (incl. SIM card)	CHF 59.95
Activation	The subscription is active from the moment you place your order or from the date of your phone number porting.
Contract term and termination	The minimum term (1, 12, 24 or 36 months) will be calculated as of the activation date or the completed phone number porting. The contract can be terminated with 60 days' notice at the end of the minimum term. Cancellation by phone (free call) at 0800 780 100.
GTC	The General Terms and Conditions (GTC) are available on <a href="https://salt.ch">salt.ch</a>
Customer Care	Call us for free at 0800 700 700.

## Content

### In Switzerland

Calls	Unlimited to all Swiss networks. Calls to special numbers (084x, 0878, 090x, 18xy) are not included. Incoming calls are free. Listening to voicemail messages in Switzerland is free.
Wi-Fi Calling	Included. When mobile network coverage is not optimal, Wi-Fi calling improves the call reception. More information on <a href="https://salt.ch/wifi-calling">salt.ch/wifi-calling</a>
SMS	Unlimited.
Data volume in 4G+, 5G/5G+	5 GB 5G high speed internet. Once the included data has been used up, the internet connection will be interrupted. Additional data packages for Switzerland can be purchased at <a href="https://costcontrol.salt.ch/status">costcontrol.salt.ch/status</a>
Maximum transfer speed	When 4G+ and 5G/5G+ services are available, users benefit from speeds of up to 1,7 Gbit/s*. *Maximum speeds. The actual experienced depend on the number of users connected to the network and the capacity of the device connected to the network.
Special numbers and short numbers	The rate for a call to a value-added number (084x, 0878, 090x), a short number or a special number such as 18xy (except emergency numbers) is defined by the provider number. Calls to 084x numbers: 8,1 cts/min, billing to the second and rounded up to the next 10 cts. The rates are not included with any mobile subscription and are therefore charged separately. All premium numbers can be viewed <a href="#">here</a> .

## Zones

List of countries  
classified by zone

### EUROPE Zone

Andorra, Austria, Belgium, Cyprus, Czech Republic, Denmark\*, Faroe Islands, Finland, France\* (including Corsica), Germany, Gibraltar, Greece, Hungary, Iceland, Ireland, Italy, Luxembourg, Malta, Monaco, Netherlands\*, Norway\* (including Svalbard), Poland, Portugal (including Madeira and the Azores), Romania, San Marino, Slovakia, Spain (including the Canary Islands and the Balearic Islands), Sweden, United Kingdom\* (excluding the Channel Islands: Jersey, Guernsey, Isle of Man), Vatican City.

### TRAVEL Zone

Argentina, Australia\*, Bangladesh, Brazil, Bulgaria, Canada, Chile, China\*, Colombia, Croatia, Dominican Republic, Estonia, Hong Kong, India, Japan, Latvia, Lithuania, Malaysia, Mexico, New Zealand\*, Peru, Qatar, Republic of South Africa, Saudi Arabia, Singapore, Slovenia, Taiwan, Thailand, Türkiye, United Arab Emirates, United States of America\* (including Alaska and Hawaii).

### WORLD Zone

Afghanistan, Albania, Algeria, Angola, Anguilla, Antigua and Barbuda, Armenia, Azerbaijan, Bahamas, Bahrain, Barbados, Belarus, Belize, Bolivia, Bosnia and Herzegovina, Botswana, British Virgin Islands, Burkina Faso, Cayman Islands, Central African Republic, Comoros, Congo, Costa Rica, Curacao, Dominica, Ecuador, Egypt, El Salvador, French Guyana, Gambia, Georgia, Greenland, Grenada, Guadeloupe, Guam, Guatemala, Guernsey, Guinea, Honduras, Indonesia, Iraq, Isle of Man, Israel, Ivory Coast, Jamaica, Jersey, Jordan, Kazakhstan, Korea Republic of, Kosovo, Kuwait, Kyrgyzstan, Lao People's Democratic Republic, Libyan Arab Jamahiriya, Macao, Macedonia Republic of, Madagascar, Mali, Martinique, Mauritania, Mauritius, Moldova Republic of, Mongolia, Montenegro Republic of, Montserrat, Morocco, Myanmar, Nepal, Nicaragua, Nigeria, Oman, Pakistan, Palestinian, Panama, Papua New Guinea, Paraguay, Philippines, Puerto Rico, Reunion, Russian Federation, Saint Kitts and Nevis, Saint Lucia, Senegal, Serbia Republic of, Seychelles, Sierra Leone, Slovenia, Sri Lanka, St Barthelemy, St Martin, St. Vincent and the Grenadines, Togo, Tunisia, Turks and Caicos Islands, Ukraine, Uruguay, Uzbekistan, Venezuela, Vietnam

### FAR Zone

Aruba, Benin, Bermuda, Bhutan, Bonaire, Brunei Darussalam, Burundi, Cambodia, Cameroon, Cape Verde, Chad, Congo Democratic Republic of the, Cook Islands, Cuba, Curaçao, Djibouti, Equatorial Guinea, Ethiopia, Fiji, French Polynesia, Gabon, Ghana, Guinea-Bissau, Guyana, Haiti, Iran, Kenya, Lebanon, Lesotho, Liberia, Malawi, Maldives, Mozambique, Namibia, New Caledonia, Niger, Rwanda, Saba, Samoa, Sao Tome and Principe, Sint Eustatius, Sint Maarten, Solomon Islands, Somalia, South Sudan Republic of the, Sudan, Sudan Republic of the, Suriname, Swaziland, Syrian Arab Republic, Tajikistan, Tanzania United Republic of, Timor-Leste, Tonga, Trinidad and Tobago, Turkmenistan, Uganda, Vanuatu, Yemen, Zambia, Zimbabwe

\*Overseas territories are not included

<b>International</b>	
Calls (per min, in CHF)	<b>EUROPE Zone</b> Price: 1.69
	<b>TRAVEL Zone</b> Price: 1.79
	<b>WORLD Zone</b> Price: 3.99
	<b>FAR Zone</b> Price: 4.89
	<b>Plane, ship or satellite</b> Price: 14.99
SMS	0.49/SMS
<b>From abroad</b>	
Calls (per min, in CHF)	<b>EUROPE Zone</b>
	Incoming Calls 1.99
	Local and back to Switzerland 1.99
	EUROPE zone 1.99
	TRAVEL, WORLD and FAR zones 4.99
	<b>TRAVEL Zone</b>
	Incoming Calls 2.99
	Local and back to Switzerland 2.99
	EUROPE zone 3.99
	TRAVEL, WORLD and FAR zones 4.99
	<b>WORLD Zone</b>
	Incoming Calls 4.99
	Local and back to Switzerland 4.99
	EUROPE zone 5.99
	TRAVEL, WORLD and FAR zones 5.99
	<b>FAR Zone</b>
	Incoming Calls 4.99
	Local and back to Switzerland 4.99
	EUROPE zone 5.99
	TRAVEL, WORLD and FAR zones 5.99
<b>Air, sea and satellite zone</b>	
Calls: 14.99	

## From abroad

SMS  
(in CHF)

EUROPE zone: 0.99/SMS  
TRAVEL zone: 0.99/SMS  
WORLD zone: 0.99/SMS  
FAR zone: 0.99/SMS  
All prices in CHF incl. VAT and all SMS/MMS are charged per unit.

Internet  
(per MB, in CHF)

EUROPE zone: DayPass CHF 4.95/24 hours (1)  
TRAVEL zone: DayPass CHF 9.95/24 hours (1)  
WORLD zone: DayPass CHF 9.95/24 hours (1)  
FAR zone: CHF 5.- /MB

(1) The first time you connect to the internet, a Data DayPass is automatically activated for 24 hours and allows unlimited data access, including 1 GB at high speed. Beyond 1 GB, the speed is reduced to 128 kbit/s. For more information, visit <https://www.salt.ch/en/options-services/additional-data/day-pass>

Data Packs

It is possible to buy Data Packs in order to surf while abroad. For this, you just need to access the [costcontrol.salt.ch/roaming](https://www.salt.ch/roaming) page via the mobile network (not accessible via Wi-Fi), then click on the zone you are in (EUROPE, TRAVEL, WORLD or FAR) and activate your Data Pack by clicking on it (valid for 365 days from activation).

### Available Data Packs:

#### EUROPE Zone

1.5 GB/24.95  
3 GB/34.95  
12 GB/99.95

#### TRAVEL Zone

1.5 GB/39.95  
3 GB/49.95  
12 GB/149.95

#### WORLD Zone

100 MB/19.95  
400 MB/59.95  
1 GB/149.95

#### FAR Zone

100 MB/59.95  
400 MB/199.95  
1 GB/399.95

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**Miscellaneous**


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**Add-Ons****Talk EUROPE:** CHF 4.95.-/month

When you are travelling in the EUROPE zone, calls to Switzerland, incoming calls, calls to the EUROPE zone and calls to local numbers are charged CHF 0.20/min.

SMS from the countries in the EUROPE zone to all destinations are charged CHF 0.15/SMS.

Incoming SMS messages are free of charge.

To activate and deactivate the Add-On, log in to My Account or send START TALKEUROPE (STOP TALKEUROPE) to 5155.

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**Talk TRAVEL:** CHF 9.95.-/month

When you are travelling in the TRAVEL zone, calls to Switzerland, incoming calls, calls to the TRAVEL zone and calls to local numbers are charged CHF 0.40/min.

SMS from the countries in the TRAVEL zone to all destinations are charged CHF 0.15/SMS.

Incoming SMS messages are free of charge.

To activate and deactivate the Add-On, log in to My Account or send START TALKTRAVEL (STOP TALKTRAVEL) to 5155.

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**Talk WORLD:** CHF 14.95.-/month

When you are travelling in the WORLD zone, calls to Switzerland, incoming calls, calls to the WORLD zone and calls to local numbers are charged CHF 0.40/min. (Add-on not valid for the FAR zone and on planes, on boats and in the satellite zone.)

SMS from the countries in the WORLD zone to all destinations are charged CHF 0.15/SMS.

Incoming SMS messages are free of charge.

To activate and deactivate the Add-On, log in to My Account or send START TALKWORLD (STOP TALKWORLD) to 5155.

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**TALK FAR:** CHF 19.95.-/month

When you are travelling in the FAR zone, all calls are charged CHF 3.-/min. (Add-on not valid on planes, on boats and in the satellite zone.)

SMS from the countries in the FAR zone to all destinations are charged CHF 0.75/SMS.

Incoming SMS messages are free of charge.

To activate and deactivate the Add-On, log in to My Account or send START TALKFAR (STOP TALKFAR) to 5155.

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**Internet EUROPE:** CHF 9.95/month

3 Go to surf in the EUROPE zone.

To activate and deactivate the Add-On, log in to My Account or send START INTERNETEUROPE (STOP INTERNETEUROPE) to 5155.

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**Internet TRAVEL:** CHF 9.95/month

3 Go to surf in the TRAVEL zone.

To activate and deactivate the Add-On, log in to My Account or send START INTERNETTRAVEL (STOP INTERNETTRAVEL) to 5155.

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**Internet WORLD:** CHF 29.95/month

200 MB to surf in the WORLD zone.

To activate and deactivate the Add-On, log in to My Account or send START INTERNETWORLD (STOP INTERNETWORLD) to 5155.

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**Internet FAR:** CHF 29.95/month

50 MB to surf in the FAR zone.

To activate and deactivate the Add-On, log in to My Account or send START INTERNETFAR (STOP INTERNETFAR) to 5155.

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**Network**

Network coverage verification on [www.salt.ch/coverage](http://www.salt.ch/coverage)